



Q1, 2013  
Management's  
Discussion &  
Analysis

**dependable.**

## **MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following Management's Discussion and Analysis ("MD&A") is supplemental to, and should be read in conjunction with, the unaudited interim condensed Consolidated Financial Statements of K-Bro Linen Inc. ("the Corporation") for the three months ended March 31, 2013 and the audited Consolidated Financial Statements, as well as the MD&A, for the year ended December 31, 2012. The Corporation and its wholly-owned subsidiaries, including K-Bro Linen Systems Inc., are collectively referred to as "K-Bro" in this MD&A.

Management is responsible for the information contained in this MD&A and its consistency with information presented to the Audit Committee and Board of Directors. All information in this document has been reviewed and approved by the Audit Committee and Board of Directors. This review was performed by management with information available as of May 9, 2013.

In the interest of providing current Shareholders of K-Bro Linen Inc. and potential investors with information regarding current results and future prospects, our public communications often include written or verbal forward-looking statements. Forward-looking statements are disclosures regarding possible events, conditions, or results of operations that are based on assumptions about future economic conditions and courses of action, and include future-oriented financial information.

This MD&A contains forward-looking information that represents internal expectations, estimates or beliefs concerning, among other things, future activities or future operating results and various components thereof. The use of any of the words "anticipate", "continue", "expect", "may", "will", "project", "should", "believe", and similar expressions suggesting future outcomes or events are intended to identify forward-looking information. Statements regarding such forward-looking information reflect management's current beliefs and are based on information currently available to management.

These statements are not guarantees of future performance and are based on management's estimates and assumptions that are subject to risks and uncertainties, which could cause K-Bro's actual performance and financial results in future periods to differ materially from the forward-looking information contained in this MD&A. These risks and uncertainties include, among other things: (i) risks associated with acquisitions, including the possibility of undisclosed material liabilities; (ii) K-Bro's competitive environment; (iii) utility and labour costs; (iv) K-Bro's dependence on long-term contracts with the associated renewal risk; (v) increased capital expenditure requirements; (vi) reliance on key personnel; (vii) changing trends in government outsourcing; and (viii) the availability of future financing. Material factors or assumptions that were applied in drawing a conclusion or making an estimate set out in the forward-looking information include: (i) volumes and pricing assumptions; (ii) expected impact of labour cost initiatives; and (iii) the level of capital expenditures. Although the forward-looking information contained in this MD&A is based upon what management believes are reasonable assumptions, there can be no assurance that actual results will be consistent with these forward-looking statements. Certain statements regarding forward-looking information included in this MD&A may be considered "financial outlook" for purposes of applicable securities laws, and such financial outlook may not be appropriate for purposes other than this MD&A.

All forward-looking information in this MD&A is qualified by these cautionary statements. Forward-looking information in this MD&A is presented only as of the date made. Except as required by law, K-Bro does not undertake any obligation to publicly revise these forward-looking statements to reflect subsequent events or circumstances.

This MD&A also makes reference to certain measures in this document that do not have any standardized meaning as prescribed by IFRS or previous Canadian GAAP and, therefore, are considered additional GAAP measures. These measures may not be comparable to similar measures presented by other issuers. Please see "*Terminology*" for further discussion.

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## INTRODUCTION

### Core Business

K-Bro is the largest owner and operator of laundry and linen processing facilities in Canada. K-Bro provides a comprehensive range of general linen and operating room linen processing, management and distribution services to healthcare institutions, hotels and other commercial accounts. K-Bro currently has eight processing facilities in seven Canadian cities including Victoria, Vancouver, Calgary, Edmonton, Toronto, Montréal and Québec City.

### Industry and Market

K-Bro provides laundry and linen services to Canadian healthcare, hospitality and other commercial customers. Typical services offered by K-Bro include the processing, management and distribution of general and operating room linens, including sheets, blankets, towels, surgical gowns and drapes and other linen. Other types of processors in K-Bro's industry in Canada include independent privately-owned facilities (i.e. typically small, single facility companies), public sector central laundries and public and private sector on-premise laundries (known as "OPLs"). Participants in other sectors of the laundry and linen services industry, such as uniform rental companies (which own and launder uniforms worn by their customers' employees) and facilities management companies (which manage public sector central laundries and OPLs), typically do not offer services that significantly overlap with those offered by K-Bro.

Our partnerships with healthcare institutions and hospitality clients across Canada demonstrate K-Bro's commitment to build relationships that foster continuous improvement, provide flexibility to adjust to changing circumstances as required and which incorporate incentives, penalties and sharing of risks and rewards as circumstances warrant. As a result, clients across the country have entered into long-term relationships with us, with most having renewed their contracts several times.

In this competitive industry, K-Bro is distinctive in Canada in its ability to deliver products and services that provide value to our customers. Management believes that the healthcare and hospitality sectors of the laundry and linen services industry represent a stable base of annual recurring business with opportunities for growth as additional healthcare beds and funds are made available to meet the needs of an aging demographic.

## SELECTED QUARTERLY FINANCIAL INFORMATION

<i>(thousands, except share and per share amounts)</i>	Three Months Ended March 31,		
	2013	2012	2011
Revenue	\$ 31,647	\$ 30,165	\$ 27,686
Earnings before income taxes	3,807	3,177	2,153
Net earnings	2,762	2,469	1,556
<i>Net earnings per share:</i>			
Basic	\$ 0.39	\$ 0.36	\$ 0.23
Diluted	\$ 0.39	\$ 0.35	\$ 0.22
Total assets	99,452	92,529	90,473
Long-term debt	5,162	4,000	8,838
Dividends declared to Shareholders	2,028	1,927	1,927
Dividends declared to Shareholders per share	\$ 0.288	\$ 0.275	\$ 0.275
<i>Number of shares outstanding:</i>			
Basic	7,018,581	6,931,854	6,890,899
Diluted	7,054,476	7,003,346	6,992,622

## SUMMARY OF INTERIM RESULTS AND KEY EVENTS

### Edmonton Facility Development

Management estimates that the costs to commission a new leased facility are expected to be approximately \$26 million for new efficiency enhancing equipment, leaseholds and conversion costs, with immediate returns anticipated from reduced labour, lower energy consumption and other work-flow improvements. Costs associated with the new facility have been incurred since Q2, 2012 and will continue to be incurred until Q3, 2013. As at March 31, 2013, K-Bro has incurred \$10.9 million of the total expected capital cost. Management expects the new facility to commence processing in early Q3.

### Effects of Economic Uncertainty

K-Bro feels that it is positioned to withstand market volatility and uncertainty given that:

- Approximately 70.4% of its revenues in the quarter were from large publicly funded healthcare customers which are geographically diversified across multiple provinces;
- At March 31, 2013, K-Bro had unutilized borrowing capacity of \$34.4 million or 86.1% of the revolving credit line available; and,
- K-Bro's prudent approach to managing capital has added cash flow and liquidity to the Corporation, thereby improving its ability to withstand the turmoil in the national and global capital markets.

K-Bro is a participant in the temporary foreign worker ("TFW") program in our facilities where genuine labour shortages exist, predominantly within our Alberta plants. During the quarter the federal government reviewed the TFW program and proposed various rule changes. These proposed changes include stricter application requirements, the suspension of accelerated labour market opinions and an end to a provision whereby employers could pay wages lower than the labour market opinion to temporary foreign workers. The proposed rule changes have limited applicability to K-Bro and are not expected to have a material effect on the financial results or operations of the Corporation. However, additional changes or amendments to, or suspension or cancellation of, the TFW program in the future could reduce K-Bro's ability to recruit employees which could have a negative impact on the Corporation.

## KEY PERFORMANCE DRIVERS

K-Bro's key performance drivers focus on growth, profitability, stability and cost containment in order to maintain dividends and maximize Shareholder value. The following outlines our results on a quarter-to-quarter comparative basis in each of these areas:

<i>(thousands, except percentages)</i>		Q1, 2013	Q1, 2012
Category	Indicator		
Growth	EBITDA <sup>(1)</sup>	5.5%	25.0%
	Revenue	4.9%	9.0%
	Distributable cash flow	6.4%	15.2%
Profitability	EBITDA <sup>(1)</sup>	\$ 5,904	\$ 5,597
	EBITDA margin	18.7%	18.6%
	Net earnings	\$ 2,762	\$ 2,469
Stability	Debt to total capitalization	7.0%	5.9%
	Unutilized line of credit	\$ 34,438	\$ 35,750
	Payout ratio	43.6%	44.2%
	Dividends declared per share	\$ 0.288	\$ 0.275
Cost containment	Wages and benefits	46.2%	45.6%
	Utilities	6.5%	6.6%
	Operating expenses	81.3%	81.4%

<sup>(1)</sup> EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, gain or loss on disposals, financial charges and depreciation and amortization). See *Terminology*.

## OUTLOOK

K-Bro's focus is on profitable growth in the years to come as we execute our strategy of expanding geographically and adding new services for our customers. K-Bro is committed to building value for our shareholders, our customers and our employees. Because most hospitality clients and healthcare institutions are under long-term contract, with pricing mainly dictated by macroeconomic factors including inflation and consumer price indices, Management believes that fiscal 2013 will show a slight increase in revenue, earnings and EBITDA compared to 2012.

In 2013 K-Bro will complete the commissioning of a new Edmonton facility and decommission the former plant site. As a result of the development of the new facility Management expects efficiency and productivity of its Edmonton operations to decline in Q2 and Q3, 2013, and improve once the transition between the two sites is complete. Management believes that EBITDA margin will be negatively impacted during the transition period by up to 3% on a consolidated basis.

K-Bro also has several proposals pending and has entered into discussions with potential new customers. In addition, K-Bro continues to seek potential acquisition candidates. Neither the timing nor the degree of likelihood of success of any of these proposals or acquisitions can be stated with any degree of accuracy.

## RESULTS OF OPERATIONS

### Quarterly Financial Information

The following table provides certain selected consolidated financial and operating data prepared by K-Bro management for the preceding eight quarters:

<i>(thousands, except per share amounts and percentages)</i>	2013		2012			2011		
	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
Healthcare revenue	22,288	22,222	21,418	21,713	21,257	20,432	19,730	20,042
Hospitality revenue	9,359	9,364	11,595	9,813	8,908	8,726	11,414	8,829
Total revenue	31,647	31,586	33,013	31,526	30,165	29,158	31,144	28,871
Operating expenses	25,743	25,809	26,274	25,122	24,568	24,602	25,098	24,006
EBITDA <sup>(1)</sup>	5,904	5,777	6,739	6,404	5,597	4,556	6,046	4,865
EBITDA as a % of revenue	18.7%	18.3%	20.4%	20.3%	18.6%	15.6%	19.4%	16.9%
Depreciation and amortization	1,974	1,924	2,283	2,263	2,207	2,082	2,232	2,036
Financial charges	123	(66)	272	67	84	93	131	84
Loss (gain) on disposal of equipment	-	39	1	(10)	129	50	4	20
Earnings before income taxes	3,807	3,880	4,183	4,084	3,177	2,331	3,679	2,725
Income tax expense	1,045	1,122	1,224	1,121	708	688	953	722
Net earnings	2,762	2,758	2,959	2,963	2,469	1,643	2,726	2,003
Net earnings as a % of revenue	8.7%	8.7%	9.0%	9.4%	8.2%	5.6%	8.8%	6.9%
Basic earnings per share	0.393	0.393	0.422	0.424	0.356	0.237	0.393	0.290
Diluted earnings per share	0.391	0.393	0.420	0.423	0.353	0.235	0.390	0.288
Total assets	99,452	94,800	94,166	90,505	92,529	91,425	90,350	93,148
Total long-term financial liabilities	10,442	11,023	12,830	11,963	8,795	11,203	12,096	17,554
Funds provided by operations	9,180	7,928	6,223	(110)	6,768	3,929	8,217	2,577
Long-term debt	5,162	5,818	7,787	7,113	4,000	6,095	7,224	13,007
Dividends declared per share	0.288	0.287	0.288	0.283	0.275	0.275	0.275	0.275

<sup>(1)</sup> EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, gain or loss on disposals, financial charges and depreciation amortization). See *Terminology*.

### Revenue, Earnings and EBITDA

For the three months ended March 31, 2013, K-Bro's revenue increased by 4.9% to \$31.6 million from \$30.2 million in the comparative period. This increase was due to a combination of additional volume from the Saskatoon Health Region and organic growth and price increases at existing customers across the plants. In Q1, 2013 approximately 70.4% of K-Bro's revenue was generated from healthcare institutions which is comparable to 70.5% in Q1, 2012.

Net earnings increased by \$0.3 million or 11.8% from \$2.5 million in Q1, 2012 to \$2.8 million in Q1, 2013. Net earnings as a percentage of revenue increased to 8.7% compared to 8.2% in 2012. This margin increase is due to a flow through effect of the increase in the EBITDA.

EBITDA was \$5.9 million for the three months ended March 31, 2013, compared to \$5.6 million in the comparative period of 2012. This 5.5% improvement was a result of organic growth and price increases from existing customers.

## Operating Expenses

Wages and benefits increased to \$14.6 million from \$13.8 million and increased as a percentage of revenue to 46.2% compared to 45.6% in the same period of 2012. The increase in the period is due to the incremental labour required to process increased volume as well as rising labour costs from increments in the wage rate.

Linen expenses were unchanged at \$3.2 million and remained comparable at 10.2% as a percentage of revenue compared to Q1, 2012.

Utility costs remained constant at 6.5% as a percentage of revenue in Q1, 2013, compared to 6.6% in 2012.

Delivery costs increased to \$1.5 million or 4.9% of revenues compared to 4.4% in Q1, 2012. The rising costs of labour and diesel fuel, as well as freight costs associated with the Saskatoon Health Region contract, have contributed to the increase on a year-over-year basis.

Corporate costs decreased in Q1, 2013 by \$0.2 million over the comparative period of 2012 and decreased as a percentage of revenues to 4.1% in Q1, 2013 from 4.9% in Q1, 2012 due to a reduction in the long term incentive compensation plan.

Depreciation of property, plant and equipment and amortization of intangible assets represents the expense related to the appropriate matching of certain of K-Bro's long-term assets to the estimated useful life and period of economic benefit of those assets.

Financial charges for Q1, 2013 increased by \$0.1 million compared to Q1, 2012. The increase is mainly attributable to foreign exchange related to the equipment procurement for the new Edmonton plant.

Income tax includes current and future income taxes based on taxable income and the temporary timing differences between the tax and accounting bases of assets and liabilities. Income tax reflects the quarterly provision on the earnings of the Corporation.

## LIQUIDITY AND CAPITAL RESOURCES

In Q1, 2013 cash generated by operating activities was \$9.2 million, compared to cash generated by operating activities of \$6.8 million during Q1, 2012. The change in cash from operations is due to the change in working capital items driven mainly from the construction of the new Edmonton plant.

During Q1, 2013, cash used in financing activities amounted to \$2.7 million compared to \$4.0 million in Q1, 2012 mainly attributable to repayment of revolving debt in 2012. Financing activities in Q1, 2013 included \$0.7 million in net proceeds of long term debt and \$2.0 million in dividends paid to Shareholders.

Investing activities resulted in a use of cash of \$6.5 million in Q1, 2013 compared to \$2.7 million in Q1, 2012. Investing activities for the current quarter primarily related to the purchase of property, plant and equipment for the new Edmonton plant.

## Contractual Obligations

At March 31, 2013, payments due under contractual obligations for the next five years and thereafter are as follows:

<i>(thousands)</i>	Payments due by Period				
	Total	< 1 Year	1 - 3 Years	4 - 5 Years	> 5 Years
Long-term debt	\$ 5,162	-	5,162	-	-
Operating leases and utility commitments	\$ 30,481	3,474	7,972	6,347	12,688
Linen purchase obligations	\$ 4,782	4,782	-	-	-
Property, plant and equipment commitments	\$ 16,566	16,566	-	-	-

Scheduled lease and forward utility contract payments for 2013 are expected to be \$3.5 million. The operating lease obligations are secured by automotive equipment and are more fully described in the audited annual consolidated financial statements. The source of funds for these commitments will be from operating cash flow and, if necessary, the undrawn portion of the revolving credit facility.

## Financial Position

<i>(thousands, except percentages)</i>	March 31, 2013	2012
Long term debt	\$ 5,162	\$ 4,000
Shareholders' equity	68,739	63,743
Total capitalization	\$ 73,901	\$ 67,743
Debt to total capitalization	7.0%	5.9%

For the quarter ended March 31, 2013, the Corporation had a debt to total capitalization of 7.0%, unused revolving credit facility of \$34.4 million and has not incurred any events of default under the terms of its credit facility agreement.

As at March 31, 2013, the Corporation had net working capital of \$4.1 million compared to its working capital position of \$8.1 million at December 31, 2012. The decrease in working capital is attributable to the increased capital expenditures associated with the new Edmonton Plant.

Management believes that K-Bro has the capital resources and liquidity necessary to meet its commitments, support its operations and finance its growth strategies. In addition to K-Bro's ability to generate cash from operations and its revolving credit facility, K-Bro believe it is also able to issue additional shares or increase its borrowing capacity, if necessary, to provide for capital spending and sustain its property, plant and equipment.

## DIVIDENDS

Fiscal Period	Payment Date	2013		2012	
		Amount per Share	Total Amount <sup>(1)</sup>	Amount per Share	Total Amount <sup>(1)</sup>
January	February 15	\$ 0.09580	\$ 676	\$ 0.09167	\$ 642
February	March 15	0.09580	676	0.09167	642
March	April 13	0.09580	676	0.09167	642
Q1		\$ 0.28741	\$ 2,028	\$ 0.27501	\$ 1,927

<sup>(1)</sup> - The total amount of dividends paid was \$0.09580 per share for a total of \$675,912 per month for Jan - Apr 2013 and \$642,146 per month in 2012; when rounded in thousands \$2,028 of dividends were paid for in Q1 2013 and \$1,927 in Q1 2012, respectively.

For the three months ended March 31, 2013, the Corporation declared a \$0.288 per share dividend compared to \$0.657 per Share of Distributable Cash Flow (see *Terminology*). The payout ratio for the three months ended March 31, 2013 was 43.6%.

The Corporation's policy is to pay dividends to Shareholders from its available distributable cash flow while considering requirements for capital expenditures, working capital, growth capital and other reserves considered advisable by the Directors of the Corporation. All such dividends are discretionary. Dividends are declared payable each month in equal amounts to Shareholders on the last business day of each month and are paid by the 15<sup>th</sup> of the following month.

The Corporation designates all dividends paid or deemed to be paid as Eligible Dividends for purposes of subsection 89(14) of the Income Tax Act (Canada), and similar provincial and territorial legislation, unless indicated otherwise.

## DISTRIBUTABLE CASH FLOW *(see Terminology)*

(all amounts in this section in \$000's except per share amounts and percentages)

The Corporation's source of cash for dividends is distributable cash flow provided by operating activities. Distributable cash flow, reconciled to cash provided by operating activities as calculated under IFRS, is presented as follows:

<i>(thousands, except per share amounts and percentages)</i>	2013		2012			2011		
	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
Cash provided by operating activities	\$ 9,180	\$ 7,928	\$ 6,223	\$ (110)	\$ 6,768	\$ 3,929	\$ 8,217	\$ 2,577
<i>Deduct (add):</i>								
Net changes in non-cash working capital items <sup>(1)</sup>	4,049	2,866	598	(5,659)	1,774	(583)	2,567	(2,143)
Share-based compensation expense	320	176	177	250	502	503	361	407
Maintenance capital expenditures	173	486	168	232	134	179	9	423
Distributable cash flow	\$ 4,638	\$ 4,400	\$ 5,280	\$ 5,067	\$ 4,358	\$ 3,830	\$ 5,280	\$ 3,890
Distributable cash flow per weighted average diluted shares outstanding	\$ 0.657	\$ 0.624	\$ 0.750	\$ 0.723	\$ 0.622	\$ 0.548	\$ 0.756	\$ 0.559
Dividends declared	2,028	2,028	2,028	1,994	1,927	1,927	1,927	1,927
Dividends declared per share	0.288	0.287	0.288	0.283	0.275	0.275	0.275	0.275
Payout ratio <sup>(2)</sup>	43.9%	46.1%	38.3%	39.2%	44.2%	50.2%	36.4%	49.2%
Weighted average shares outstanding during the period, basic	7,019	7,019	7,007	6,979	6,932	6,932	6,930	6,918
Weighted average shares outstanding during the period, diluted	7,054	7,055	7,040	7,009	7,003	6,993	6,983	6,961
<b>Trailing-twelve months ("TTM")</b>								
Distributable cash flow	19,385	19,105	18,535	18,535	17,358	16,783	16,748	16,043
Dividends	8,077	7,977	7,876	7,774	7,706	7,706	7,706	7,706
Payout ratio <sup>(2)</sup>	41.7%	41.8%	42.5%	41.9%	44.4%	45.9%	46.0%	48.0%

<sup>(1)</sup> Net changes in non-cash working capital is excluded from the calculation as management believes it would introduce significant cash flow variability and affect underlying cash flow from operating activities. Significant variability can be caused by such things as the timing of receipts (which individually are large because of the nature of K-Bro's customer base and timing may vary due to the timing of customer approval, vacations of customer personnel, etc.) and the timing of disbursements (such as the payment of large volume rebates done once annually). As well, large increases in working capital are generally required when contracts with new customers are signed as linen is purchased and accounts receivable increase. Management feels that this amount should be excluded from the distributable cash flow calculation.

<sup>(2)</sup> The ratio of dividends paid compared to distributable cash flow is periodically reviewed by the Board of Directors to take into account the current and prospective performance of the business and other items considered to be prudent. Payout ratio is calculated on the dividends declared per share divided by the distributable cash flow per weighted average diluted shares outstanding.

## OUTSTANDING SHARES

As at March 31 and May 9, 2013, the Corporation had 7,055,207 common shares outstanding, including 36,626 shares issued but held as unvested treasury shares. Basic and diluted weighted average number of common shares outstanding for the three months ended March 31, 2013 were 7,018,581 and 7,054,476, respectively, (6,931,854 and 7,003,346, respectively, for the comparative 2012 interim periods).

In accordance with the LTI plan and in conjunction with the performance of the Corporation in the 2012 fiscal year, on April 24, 2013 the Compensation, Nominating and Corporate Governance Committee of the Board of Directors approved LTI compensation of \$1.2 million (2012 - \$1.2 million) to be paid as shares issued from treasury under the terms of the LTI plan approved by Shareholders in June 2011. As at March 31, 2013, the value of the shares held in trust by the LTI trustee was \$1.6 million (December 31, 2012 - \$1.4 million) which was comprised of 48,191 in unvested common shares (December 31, 2012 - 48,191) with an aggregate cost of \$0.3 million (December 31, 2012 - \$0.3 million).

## RELATED PARTY TRANSACTIONS

The Corporation incurred expenses in the normal course of business for advisory consulting services provided by Mr. Matthew Hills, a director of the Corporation, primarily relating to acquisitions. The amounts charged are recorded at their exchange amounts and are subject to normal trade terms. For the three period ended March 31, 2013, the Corporation incurred fees totaling \$34,500, compared to \$34,500 for the same period of fiscal 2012.

## CRITICAL ACCOUNTING ESTIMATES

The preparation of the financial statements, in conformity with IFRS, requires K-Bro to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period. Management regularly evaluates these estimates and assumptions which are based on past experience and other factors that are deemed reasonable under the circumstances. This involves varying degrees of judgment and uncertainty and, therefore, amounts currently reported in the financial statements could differ in the future. There have been no changes in the accounting estimates from those reported at December 31, 2012.

## TERMINOLOGY

### EBITDA

We report on our EBITDA (Earnings before interest, taxes, depreciation and amortization) because it is a key measure used by management to evaluate performance. EBITDA is utilized in measuring compliance with debt covenants and in making decisions relating to dividends to Shareholders. We believe EBITDA assists investors in assessing our performance on a consistent basis as it is an indication of our capacity to generate income from operations before taking into account management's financing decisions and costs of consuming tangible and intangible capital assets, which vary according to their vintage, technological currency and management's estimate of their useful life. Accordingly, EBITDA comprises revenues less operating costs before: financing costs, capital asset and intangible asset amortization, loss on disposal and impairment charges, and income taxes.

EBITDA is not a calculation based on IFRS and is not considered an alternative to net earnings in measuring K-Bro's performance. EBITDA does not have a standardized meaning and is therefore not likely to be comparable with similar measures used by other issuers. EBITDA should not be used as an exclusive measure of cash flow since it does not account for the impact of working capital changes, capital expenditures, debt changes and other sources and uses of cash, which are disclosed in the consolidated statements of cash flows.

	Three Months Ended March 31,	
<i>(thousands)</i>	2013	2012
Net earnings	\$ 2,762	\$ 2,469
<i>Add:</i>		
Income tax expense	1,045	708
Interest expense and financial charges, net	123	84
Depreciation of property, plant and equipment	1,423	1,534
Amortization of intangible assets	551	673
Loss on disposal of property, plant and equipment	-	129
<b>EBITDA</b>	<b>\$ 5,904</b>	<b>\$ 5,597</b>

## Distributable Cash Flow

Distributable cash flow is a measure used by management to evaluate its performance. While the closest IFRS measure is cash provided by operating activities, distributable cash flow is considered relevant because it provides an indication of how much cash generated by operations is available after capital expenditures. It shall be noted that although we consider this measure to be distributable cash flow, financial and non-financial covenants in our credit facilities and dealer agreements may restrict cash from being available for dividends, re-investment in the Corporation, potential acquisitions, or other purposes. Investors should be cautioned that distributable cash flow may not actually be available for growth or distribution from the Corporation. References to "Distributable cash flow" are to cash provided by (used in) operating activities (including the net change in non-cash working capital balances) less capital expenditures.

## CHANGES IN ACCOUNTING POLICIES

The Corporation has prepared its March 31, 2013 interim condensed consolidated financial statements in accordance with IAS 34, *Interim Financial Reporting*, as issued by the IASB and incorporated the same accounting principles and methods used in the preparation of the audited annual Consolidated Financial Statements. See Note 2 of the Corporation's audited annual Consolidated Financial Statements for more information regarding the significant accounting principles used to prepare the interim Consolidated Financial Statements.

The Corporation has adopted the following new and revised standards, along with any consequential amendments, effective January 1, 2013. These changes were made in accordance with the applicable transitional provisions.

- IFRS 10, *Consolidated Financial Statements*, replaces the guidance on control and consolidation in IAS 27, *Consolidated and Separate Financial Statements*, and SIC-12, *Consolidation - Special Purpose Entities*. IFRS 10 requires consolidation of an investee only if the investor possesses power over the investee, has exposure to variable returns from its involvement with the investee and has the ability to use its power over the investee to affect its returns. Detailed guidance is provided on applying the definition of control. The accounting requirements for consolidation have remained largely consistent with IAS 27. The Corporation assessed its consolidation conclusions on January 1, 2013 and determined that the adoption of IFRS 10 did not result in any change in the consolidation status of any of its subsidiaries and investees.
- IFRS 13, *Fair value measurement*, provides a single framework for measuring fair value. The measurement of the fair value of an asset or liability is based on assumptions that market participants would use when pricing the assets or liability under current market conditions, including assumptions about risk. The Corporation adopted IFRS 13 on January 1, 2013 on a prospective basis. The adoption of IFRS did not require any adjustments to valuation techniques used by the Corporation to measure fair value and did not result in any measurement adjustments as at January 1, 2013.

## CRITICAL RISKS AND UNCERTAINTIES

As at March 31, 2013, there are no material changes in the Corporation's risks or risk management activities since December 31, 2012. The Corporation's results of operations, business prospects, financial condition, cash dividends to Shareholders and the trading price of the Corporation's Shares are subject to a number of risks. These risk factors include: dependence on long-term contracts and the associated renewal risk thereof; the effects of market volatility and uncertainty; potential future tax changes; the competitive environment; our ability to acquire and successfully integrate and operate additional businesses; utility costs; the labour markets; the fact that our credit facility imposes numerous covenants and encumbers assets; and, environmental matters.

For a discussion of these risks and other risks associated with an investment in Corporation Shares, see *Risk Factors – Risks Related to K-Bro and the Laundry and Linen Industry* detailed in the Corporation's Annual Information Form that is available at [www.sedar.com](http://www.sedar.com).

## CONTROLS AND PROCEDURES

In order to ensure that information with regard to reports filed or submitted under securities legislation present fairly in all material respects the financial information of K-Bro, management, including the President and Chief Executive Officer (“CEO”) and the Vice-President and Chief Financial Officer (“CFO”), are responsible for establishing and maintaining disclosure controls and procedures, as well as internal control over financial reporting.

### Disclosure Controls and Procedures

The Corporation has established disclosure controls and procedures to ensure that information disclosed in this MD&A and the related financial statements of K-Bro was properly recorded, processed, summarized and reported to the Board of Directors and the Audit Committee. The Corporation’s CEO and CFO have evaluated the effectiveness of these disclosure controls and procedures for the three months ended March 31, 2013, and have concluded that they are effective.

### Internal Controls over Financial Reporting

There were no changes in internal controls over financial reporting (“ICFR”) during the three month period ended March 31, 2013 that materially affected, or are reasonably likely to materially affect, the Corporation’s ICFR. The CEO and the CFO have evaluated these controls for the three months ended March 31, 2013 and have concluded that the controls are operating effectively. A discussion of the internal controls over financial reporting can be found under the MD&A that accompany the audited consolidated financial statements for the year ended December 31, 2012.

A control system, no matter how well conceived and operated, can provide only reasonable, and not absolute, assurance that the objectives of the control system are met. As a result of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues, including instance of fraud, if any, have been detected. These inherent limitations include, amongst other items: (i) that managements’ assumptions and judgments could ultimately prove to be incorrect under varying conditions and circumstances; or, (ii) the impact of isolated errors.

Additionally, controls may be circumvented by the unauthorized acts of individuals, by collusion of two or more people, or by management override. The design of any system of controls is also based, in part, upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential (future) conditions.

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Additional information regarding K-Bro including required securities filings are available on our website at [www.k-brolinen.com](http://www.k-brolinen.com) and on the Canadian Securities Administrators’ website at [www.sedar.com](http://www.sedar.com); the System for Electronic Document Analysis and Retrieval (“SEDAR”).

Vous pouvez obtenir des renseignements supplémentaires sur la Société, y compris les documents déposés auprès des autorités de réglementation, sur notre site Web, au [www.k-brolinen.com](http://www.k-brolinen.com) et sur le site Web des autorités canadiennes en valeurs mobilières au [www.sedar.com](http://www.sedar.com), le site Web du Système électronique de données, d’analyse et de recherche (« SEDAR »).