

MANAGEMENT'S DISCUSSION & ANALYSIS

Q3, 2022



MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following Management's Discussion and Analysis ("MD&A") is supplemental to, and should be read in conjunction with, the unaudited interim Condensed Consolidated Financial Statements of K-Bro Linen Inc. ("the Corporation") for the nine months ended September 30, 2022 and the audited Consolidated Financial Statements, as well as the MD&A, for the year ended December 31, 2021. The Corporation and its wholly-owned subsidiaries, including K-Bro Linen Systems Inc., are collectively referred to as "K-Bro" in this MD&A.

Management is responsible for the information contained in this MD&A and its consistency with information presented to the Audit Committee and Board of Directors. All information in this document has been reviewed and approved by the Audit Committee and Board of Directors. This review was performed by management with information available as of November 9, 2022.

In the interest of providing current holders ("Shareholders") of common shares of K-Bro Linen Inc. ("Common Shares") and potential investors with information regarding current results and future prospects, our public communications often include written or verbal forward-looking statements. Forward-looking statements are disclosures regarding possible events, conditions, or results of operations that are based on assumptions about future economic conditions and courses of action, and include future oriented financial information.

This MD&A contains forward-looking information that represents internal expectations, estimates or beliefs concerning, among other things, future activities or future operating results and various components thereof. The use of any of the words "anticipate", "continue", "expect", "may", "will", "project", "should", "believe", and similar expressions suggesting future outcomes or events are intended to identify forward-looking information. Statements regarding such forward-looking information reflect management's current beliefs and are based on information currently available to management.

These statements are not guarantees of future performance and are based on management's estimates and assumptions that are subject to risks and uncertainties, which could cause K-Bro's actual performance and financial results in future periods to differ materially from the forward-looking information contained in this MD&A. These risks and uncertainties include, among other things: (i) risks associated with acquisitions, including the possibility of undisclosed material liabilities; (ii) K-Bro's competitive environment; (iii) utility costs, minimum wage legislation and labour costs; (iv) K-Bro's dependence on long-term contracts with the associated renewal risk including, without limitation, in connection with the settlement of definitive documentation in respect there of; (v) increased capital expenditure requirements; (vi) reliance on key personnel; (vii) changing trends in government outsourcing; (viii) changes or proposed changes to minimum wage laws in Ontario, British Columbia, Alberta, Quebec, Saskatchewan and the United Kingdom (the "UK"); (ix) the availability of future financing; (x) textile demand; (xi) the adverse impact of the COVID-19 pandemic on the Corporation, which has been significant to date and which we believe will continue to be significant for the short to medium term; (xii) availability and access to labour; (xiii) rising wage rates in all jurisdictions the Corporation operates, (ix) foreign currency risk and (x) interest rate risk. Material factors or assumptions that were applied in drawing a conclusion or making an estimate set out in the forward-looking information include: (i) volumes and pricing assumptions; (ii) expected impact of labour cost initiatives; (iii) frequency of one-time costs impacting quarterly and annual financial results; (iv) foreign exchange rates; (v) the level of capital expenditures and (vi) the expected impact of the COVID-19 pandemic on the Corporation. Although the forward-looking information contained in this MD&A is based upon what management believes are reasonable assumptions, there can be no assurance that actual results will be consistent with these forward-looking statements. Certain statements regarding forward-looking information included in this MD&A may be considered "financial outlook" for purposes of applicable securities laws, and such financial outlook may not be appropriate for purposes other than this MD&A. Forward-looking information included in this MD&A includes the expected annual healthcare revenues to be generated from the Corporation's contracts with new customers, calculation of costs, including one-time costs impacting the quarterly financial results, anticipated future capital spending and statements with respect to future expectations on margins and volume growth, as well as statements related to the impact of the COVID-19 pandemic on the Corporation.

All forward-looking information in this MD&A is qualified by these cautionary statements. Forward-looking information in this MD&A is presented only as of the date made. Except as required by law, K-Bro does not undertake any obligation to publicly revise these forward-looking statements to reflect subsequent events or circumstances.

This MD&A also makes reference to certain measures in this document that do not have any standardized meaning as prescribed by IFRS and, therefore, are considered non-GAAP measures. These measures may not be comparable to similar measures presented by other issuers. Please see "Terminology" for further discussion.

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INTRODUCTION

Core Business

The Corporation is the largest owner and operator of laundry and linen processing facilities in Canada and a market leader for laundry and textile rental services in Scotland and the North East of England. K-Bro and its wholly owned subsidiaries operate across Canada and the UK, providing a range of linen services to healthcare institutions, hotels and other commercial accounts that include the processing, management and distribution of general linen and operating room linen.

The Corporation's operations in Canada include nine processing facilities and two distribution centres under three distinctive brands: K-Bro Linen Systems Inc., Buanderie HMR and Les Buanderies Dextraze. The Corporation operates in ten Canadian cities: Québec City, Montréal, Toronto, Regina, Saskatoon, Prince Albert, Edmonton, Calgary, Vancouver and Victoria.

The Corporation's operations in the UK include Fishers Topco Ltd. ("Fishers"), which was acquired by K-Bro on November 27, 2017. Fishers was established in 1900 and is a leading operator of laundry and linen processing facilities in Scotland, providing linen rental, workwear hire and cleanroom garment services to the hospitality, healthcare, manufacturing and pharmaceutical sectors. The Corporation operates six UK sites located in Cupar, Perth, Newcastle, Livingston and Coatbridge. The Corporation had temporarily shut down its facility in Perth as a result of the COVID-19 pandemic. This facility was reopened in the third quarter of 2022.

Industry and Market

In Canada, K-Bro provides laundry and linen services to healthcare, hospitality and other commercial customers. Typical services offered by K-Bro include the processing, management and distribution of general and operating room linens, including sheets, blankets, towels, surgical gowns and drapes and other linen. Other types of processors in K-Bro's industry include independent privately-owned facilities (i.e., typically small, single facility companies), public sector central laundries and public and private sector on premise laundries (known as "OPLs"). Participants in other sectors of the Canadian laundry and linen services industry, such as uniform rental companies (which own and launder uniforms worn by their customers' employees) typically do not offer services that significantly overlap with those offered by K-Bro.

In the UK, Fishers provides laundry and linen services to healthcare, hospitality and other commercial customers. Typical services offered by Fishers include the processing, management and distribution of general linen, workwear and clean room garment services. Other types of processors in Fishers' industry in the UK include publicly traded companies, independent privately-owned facilities (i.e., typically, small single facility companies), public sector central laundries and public and private sector OPLs.

Our partnerships with healthcare institutions and hospitality clients across Canada and the UK demonstrate K-Bro's commitment to building relationships that foster continuous improvement, providing flexibility to adjust to changing circumstances as required and which incorporate incentives, penalties and the sharing of risks and rewards as circumstances warrant.

In this competitive industry, K-Bro is distinctive in its ability to deliver products and services that provide value to our customers. Management believes that the healthcare and hospitality sectors of the laundry and linen services industry represent a stable base of annual recurring business with opportunities for growth as additional healthcare beds and funds are made available to meet the needs of an aging demographic.

Industry Characteristics and Trends

Management believes that the industry in which K-Bro operates has historically exhibited the following characteristics and trends:

Generally Stable Industry with Moderate Cyclicality – As evidenced by the stability in the number of approved hospital beds in the healthcare system and hotel rooms in the hospitality industry. The potential for step-changes in volumes and revenues that align with contractual arrangements exists within this industry. Service relationships are generally formalized through contracts in the healthcare sector that are typically long term (from five to ten years), while contracts in the hospitality sector usually range from two to five years. We note that the ongoing COVID-19 pandemic has introduced atypical instability in both the healthcare and the hospitality sectors which is inconsistent with the historical characteristics of and trends in K-Bro's industry. The continued influence of COVID-19 throughout Canada and the UK, at least in the short-term to medium-term, is expected to have a negative impact on the Corporation's business.

Outsourcing and Privatization – In Canada, healthcare institutions and regional authorities are facing funding pressures and must continually evaluate the allocation of scarce resources. Consequently, there are often advantages to healthcare institutions in outsourcing the processing of healthcare linen to private sector laundry companies such as K-Bro because of the economies of scale and significant management expertise that can be provided on a more comprehensive and cost-effective basis than customers can achieve in operating their own laundry facilities.

Fragmentation – Most cities have at least one and sometimes several private sector competitors operating in the healthcare and hospitality sectors of the laundry and linen services industry. Management believes that the presence of these operators provides consolidation opportunities for larger industry participants with the financial means to complete acquisitions. Management evaluates M&A opportunities on an ongoing basis and looks to leverage the Corporation's strong liquidity position, balance sheet and access to the capital markets to execute on these opportunities as they arise.

Customers and Product Mix

K-Bro's Canadian customers include some of the largest healthcare institutions and hospitality providers in Canada. In the UK, Fishers' customers include some of the largest hotel chains operating in Scotland. Healthcare customers include acute care hospitals and long-term care facilities, primarily in Canada. Most of K-Bro's hospitality customers (typically greater than 250 rooms) have historically generated between 0.5 million and 3 million pounds of linen per year. Most healthcare customers have historically generated between 0.5 million pounds of linen per year for a hospital and up to approximately 40 million pounds of linen per year for a Canadian healthcare region.

SELECTED QUARTERLY FINANCIAL INFORMATION

(In reporting currency \$ Canadian)

						Ti	ree Mont	hs E	nded Sep	tem	ber 30,					
	nadian ivision	[UK Division				nadian Division	[UK Division			nadian Division	[UK Division		
(thousands, except percentages and per share amounts)	2022		2022		2022		2021		2021		2021	2020		2020		2020
Revenue	\$ 55,067	\$	18,561	\$	73,628	\$	46,169	\$	15,324	\$	61,493	\$ 43,045	\$	8,394	\$	51,439
EBITDA ⁽¹⁾	9,030		1,991		11,021		9,510		2,087		11,597	12,046		673		12,719
Net earnings (loss)	2,122		334		2,456		2,944		(796)		2,148	4,404		(962)		3,442
Net earnings (loss) per share:																
Basic	\$ 0.199	\$	0.031	\$	0.230	\$	0.277	\$	(0.075)	\$	0.202	\$ 0.417	\$	(0.091)	\$	0.326
Diluted	\$ 0.197	\$	0.031	\$	0.228	\$	0.275	\$	(0.074)	\$	0.201	\$ 0.413	\$	(0.090)	\$	0.323
Total assets				\$	321,527					\$	330,494				\$	338,591
Long-term debt (excludes lease liabilities)					39,141					\$	38,270					59,325
Weighted average number of shares outstanding:																
Basic				10	0,659,322					1	0,611,024				1	10,562,663
Diluted				10	0,750,072					1	0,699,841				1	0,666,540

						N	ine Mont	hs E	nded Sept	em	ber 30,					
	nadian Division	[UK Division				nadian Division	[UK Division			anadian Division	ı	UK Division		
(thousands, except percentages and per share amounts)	2022		2022		2022		2021		2021		2021	2020		2020		2020
Revenue	\$ 157,584	\$	48,368	\$	205,952	\$	135,027	\$	26,755	\$	161,782	\$ 122,109	\$	24,125	\$	146,234
EBITDA ⁽¹⁾	24,620		3,146		27,766		31,890		1,973		33,863	26,414		103		26,517
Net earnings (loss)	5,220		(1,594)		3,626		11,561		(4,368)		7,193	6,392		(4,745)		1,647
Net earnings (loss) per share:																
Basic	\$ 0.490	\$	(0.150)	\$	0.340	\$	1.090	\$	(0.412)	\$	0.678	\$ 0.606	\$	(0.450)	\$	0.156
Diluted	\$ 0.487	\$	(0.149)	\$	0.338	\$	1.083	\$	(0.409)	\$	0.674	\$ 0.601	\$	(0.446)	\$	0.155
Total assets				\$	321,527					\$	330,494				\$	338,591
Long-term debt (excludes lease liabilities)				ľ	39,141					\$	38,270					59,325
Weighted average number of shares outstanding:																
Basic				1	0,650,136					1	0,604,170				1	10,551,230
Diluted				1	10,722,741					1	0,677,525				1	0,631,404

⁽¹⁾ EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, finance expense, and depreciation and amortization). See "Terminology".

SUMMARY OF INTERIM RESULTS, AND KEY EVENTS

Net earnings for the third quarter of 2022 was \$2.5 million or \$0.23 per Common Share (basic). Cash flow from operating activities was \$11.5 million and distributable cash flow was \$7.5 million. Revenue increased in the third quarter of 2022 to \$73.6 million or by 19.7% compared to 2021.

EBITDA (see "Terminology") decreased in the third quarter of 2022 to \$11.0 million or by 5.0% compared to \$11.6 million in 2021. On a consolidated basis, EBITDA margin decreased in the third quarter from 18.9% in 2021 to 15.0% in 2022.

For the Canadian division, the EBITDA margin in the third quarter decreased to 16.4% in 2022 from 20.6% in 2021. The decrease in margin is primarily related temporary labour inefficiencies resulting from unusually competitive labour markets in certain cities in which we operate and the AHS transition, higher natural gas, electricity and delivery costs related to increased energy rates and the AHS transition.

For the UK division, in the third quarter the EBITDA margin decreased to 10.7% in 2022 from 13.6% in 2021. The decrease in margin is primarily related to labour efficiencies offset by significant increases in natural gas costs.

Key events in our markets are summarized below.

3sHealth Contract Extension

In Q2 2022, the Corporation extended its existing contract with 3sHealth for an additional six years to May 31, 2031 on terms that are consistent with the existing contract.

Alberta Contract Award

In October 2020, AHS issued a request for proposal for linen services (the "AHS RFP"). The AHS RFP encompassed the linen services provided by the Corporation to AHS under its AHS Calgary contract, as well as the linen services provided by the Corporation to AHS in Edmonton, for which volumes were under contract as part of two existing agreements until 2022 and 2023 respectively. The AHS RFP also included new volume for additional rural and urban locations in Alberta.

On April 27, 2021, the Corporation was selected to provide laundry services for Alberta Health Services ("AHS") for the entire province. The award was the result of a competitive RFP process and extends K-Bro's existing relationships with AHS.

On July 26, 2021, the Corporation announced the signing of a new 11-year contract, with renewal options for up to an additional 9 years, to provide laundry and linen services for AHS province-wide. The contract is anticipated to add approximately \$10.0 million in incremental annual revenue. The Corporation will continue to incur one-time transition costs and have temporary margin impacts as the new volume is transitioned into the Corporation's two facilities in Edmonton and Calgary. Management is confident in their ability to return to historical 2019 margin levels once we gain efficiencies from the AHS transition which is anticipated to occur in the later half of 2023.

The award renews all of K-Bro's existing volume in Edmonton and Calgary and awards additional healthcare volume for other sites in Alberta. The new volume is serviced from K-Bro's existing state-of-the-art facilities in Edmonton and Calgary. The transition of new rural business from AHS commenced in late Q3 2021 and was completed in early April 2022.

Revolving Credit Facility

In Q2 2022, the corporation completed an amendment to its existing revolving credit facility, which extended the agreement from July 31, 2024 to July 31, 2026. The Corporation's incremental borrowing rate under its existing credit facility is determined by the Canadian prime rate plus an applicable margin based on the ratio of Funded Debt to EBITDA as defined in the credit agreement. Throughout fiscal 2022, the Canadian prime rate has risen from 3.7% in January 2022 to 5.95% in October 2022. As a result of this increase, total interest rate expense would increase \$920k on an annual basis assuming the September 30, 2022 credit facility utilization rate of \$40,897.

Capital Investment Plan

For fiscal 2022, the Corporation's planned capital spending is expected to be approximately \$5.0 million on a consolidated basis. This guidance includes both strategic and maintenance capital requirements to support existing base business in both Canada and the UK and does not take into account amounts accrued in 2021 that are to be paid in 2022, nor does this account for the projected \$10.0 million in additional capital expenditures to support new AHS business that was announced earlier in 2021 and is discussed above under the Alberta Contract Award. We will continue to assess capital needs within our facilities and prioritize projects that have shorter term paybacks as well as those that are required to maintain efficient and reliable operations.

COVID-19 Risk and Geopolitical Stability

The ongoing COVID-19 pandemic has caused world governments to institute travel restrictions both in and out of and within Canada and the UK, which has had, and is expected to continue to have an adverse impact on the Corporation's hospitality business. While government-imposed restrictions eased significantly over the course of 2022, and vaccination rates continued to rise, the uncertainty regarding the ongoing COVID-19 pandemic remains a threat to the continued recovery in the Corporation's hospitality business. The COVID-19 pandemic has also contributed to unusually competitive labour markets, causing inefficiencies in attracting, training and retaining employees. While the Corporation anticipates labour markets will stabilize, the timing remains uncertain.

In addition to this, certain geopolitical events and other factors have resulted in rising and unstable commodity costs for key inputs such as natural gas, electricity and diesel. In the event these cost increases exceed price increase mechanisms this could have an adverse effect on our business prospects and results of operations.

The Corporation's Credit Facility is subject to floating interest rates and, therefore, is subject to fluctuations in interest rates which are beyond the Corporation's control. Increases in interest rates, both domestically and internationally, could negatively affect the Corporation's cost of financing its operations and investments.

The duration and full financial effects of the COVID-19 pandemic, geopolitical events and rising interest rates, continue to be uncertain at this time. The Corporation is managing ongoing risks through the Corporation's business continuity plan and other mitigating measures. Any estimate of the length and severity of these developments is therefore subject to significant uncertainty.

Month	Healthcare Revenue Change (2021 compared to 2019)	Hospitality Revenue Change (2021 compared to 2019)	Consolidated Revenue Change (2021 compared to 2019)	Month	Healthcare Revenue Change (2022 compared to 2019)	Hospitality Revenue Change (2022 compared to 2019)	Consolidated Revenue Change (2022 compared to 2019)
January	25%	-80%	-14%	January	24%	-37%	1%
February	26%	-82%	-19%	February	28%	-26%	5%
March	28%	-80%	-20%	March	30%	-10%	12%
Q1 2021 compared to Q1 2019				Q1 2022 compared to Q1 2019			
(Jan to March)	26%	-81%	-18%	(Jan to March)	27%	-23%	6%
April	24%	-81%	-22%	April	24%	-7%	11%
May	21%	-69%	-19%	May	26%	-3%	13%
June	22%	-49%	-13%	June	26%	-8%	9%
Q2 2021 compared to Q2 2019 (April to June)	23%	-66%	-18%	Q2 2022 compared to Q2 2019 (April to June)	25%	-6%	11%
July	16%	-40%	-11%	July	20%	-4%	9%
August	11%	-30%	-9%	August	27%	-2%	12%
September	12%	-28%	-8%	September	22%	-13%	5%
Q3 2021 compared to Q3 2019 (July to September)	I	-33%	-9%	Q3 2022 compared to Q3 2019 (July to September)	23%	-6%	9%
October	12%	-28%	-5%	October			
November	19%	-23%	1%	November			
December	20%	-23%	1%	December			
Q42021 compared to Q42019 (October to December)		-25%	-1%	Q4 2022 compared to Q4 2019 (October to December)			
YTD	20%	-49%	-11%	YTD	25%	-11%	9%

Uncertainty about judgments, estimates and assumptions made by management during the preparation of the Corporation's consolidated financial statements related to potential impacts of the COVID-19 pandemic, geopolitical events and rising interest rates on revenue, expenses, assets, liabilities, and note disclosures could result in a material adjustment to the carrying value of the asset or liability affected.

Based on management's review, there were no CGUs as at September 30, 2022 showing signs of impairment that were not already considered at December 31, 2021. The Corporation will continue to carefully monitor the situation as it pertains to COVID-19 and further consider if there are new, or additional indicators, that exist during the year.

OUTLOOK

The Corporation's healthcare segment continues to outperform relative to historical levels. For the hospitality segment, management expects that the current trend towards easing of government-imposed restrictions on international border crossings, increasing business/leisure travel, and the continued rise in vaccination rates will continue to support the strong recovery momentum in hospitality revenues experienced through 2022.

For the last few quarters, management has been focused on operational efficiencies and the transition of new AHS business, which was completed in early April 2022. Over the balance of 2022 and into 2023, management will continue to focus on optimizing plant efficiencies associated with the transition of new AHS business.

From an input cost perspective, since early March 2022, particularly in the UK, the Corporation has faced significant volatility in energy costs due to current geopolitical issues. In April 2022, to mitigate this instability, the Corporation locked in natural gas supply rates in the UK until December 2024. Based on these locked in rates we anticipate natural gas as a percent of revenue to increase 2 percentage points from historical levels for 2022. We expect to mitigate these cost increases with price increases to our customers although there could be some delay.

The Corporation is also facing temporary labour inefficiencies from unusually competitive labour markets. Management is focused on retention of existing staff, in addition to implementing strategies to recruit and hire new staff. The Corporation has achieved some success in certain markets but is still focusing efforts on other markets.

Management is confident in their ability to return to historical 2019 margin levels once we gain efficiencies from the AHS transition however this will also be dependent on our ability to attract and retain staff in each of the markets in which we operate. Management anticipates labour markets will stabilize, but the timing remains uncertain.

Management continues to evaluate opportunities to accelerate growth through M&A opportunities in both North America and Europe, which remain highly fragmented. K-Bro will look to leverage its strong liquidity position, balance sheet and access to the capital markets to execute on these opportunities, should they arise. For further information about the impact of the COVID-19 pandemic on our business, see the "Summary of Interim Results, and Key Events".

RESULTS OF OPERATIONS

Key Performance Drivers

K-Bro's key performance drivers focus on growth, profitability, stability and cost containment in order to maintain dividends and maximize Shareholder value in the long term. The following outlines our results on a period-to-period comparative basis in each of these areas:

(thousands, except p	percentages and per share amounts)	Canadian Division	UK Division		Canadian Division	UK Division	
Category	Indicator	2022	2022	2022	2021	2021	2021
Growth	EBITDA (1)	-5.0%	-4.6%	-5.0%	-21.1%	210.1%	-8.8%
	Revenue	19.3%	21.1%	19.7%	7.3%	82.6%	19.5%
	Distributable cash flow ⁽²⁾			-4.5%			-28.6%
Profitability	EBITDA (1)	\$ 9,030	\$ 1,991	\$ 11,021	\$ 9,510	\$ 2,087	\$ 11,597
ŕ	EBITDA margin	16.4%	10.7%	15.0%	20.6%	13.6%	18.9%
	Net earnings (loss)	\$ 2,122	\$ 334	\$ 2,456	\$ 2,944	\$ (796)	\$ 2,148
Stability	Debt to total capital (3)			18.4%			17.1%
,	Unutilized line of credit			\$ 59,103			\$ 59,967
	Cash on hand			\$ 1,708			\$ 1,900
	Payout ratio			42.9%			40.8%
	Dividends declared per share			\$ 0.300			\$ 0.300
Cost containment	Wages and benefits	42.0%	35.9%	40.5%	39.1%	39.0%	39.1%
	Utilities	6.3%	13.8%	8.2%	5.7%	7.1%	6.0%
	Delivery	12.7%	15.2%	13.3%	9.9%	14.8%	11.1%
	Expenses included in EBITDA	83.6%	89.3%	85.0%	79.4%	86.4%	81.1%

Nine Months Ended September 30,

(thousands, except n	ercentages and per share amounts)	Canadian Division	UK Division		Canadian Division	UK Division	
Category	Indicator	2022	2022	2022	2021	2021	2021
Growth	EBITDA (1)	-22.8%	59.5%	-18.0%	20.7%	1815.5%	27.7%
	Revenue	16.7%	80.8%	27.3%	10.6%	10.9%	10.6%
	Distributable cash flow ⁽²⁾			-20.7%			-14.4%
Profitability	EBITDA (1)	\$ 24,620	\$ 3,146	\$ 27,766	\$ 31,890	\$ 1,973	\$ 33,863
	EBITDA margin	15.6%	6.5%				
	Net earnings (loss)	\$ 5,220	\$ (1,594)	\$ 3,626	\$ 11,561	\$ (4,368)	\$ 7,193
Stability	Debt to total capital (3)			18.4%			17.1%
,	Unutilized line of credit			\$ 59,103			\$ 59,967
	Cash on hand			\$ 1,708			\$ 1,900
	Payout ratio			58.5%			46.1%
	Dividends declared per share			\$ 0.900			\$ 0.900
Cost containment	Wages and benefits	41.3%	36.7%	40.3%	36.5%	41.3%	37.3%
	Utilities	6.3%	16.2%	8.6%	5.4%	8.0%	5.9%
	Delivery	12.7%	15.8%	13.4%	9.3%	15.5%	10.3%
	Expenses included in EBITDA	84.4%	93.5%	86.5%	76.4%	92.6%	79.1%

EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, finance expense, and depreciation and amortization). See "Terminology".

Effective January 1, 2019, distributable cash flow includes the addition of principal elements of lease payments. This accounts for the change in accounting policies and the adoption of IFRS 16, where now the principal elements of lease payments flow through financing outflows opposed to operating cash flows.

Debt to total capital is defined by management as the total long term debt (excludes lease liabilities) divided by the Corporation's total capital. See "Terminology".

Quarterly Financial Information - Consolidated

Historically, the Corporation's financial and operating results, particularly in respect of Fishers, are stronger in the second and third quarters as a result of seasonality and the associated higher hospitality volumes. Other fluctuations in net income from quarter-to-quarter can also be attributed to hiring and labour cost trends, timing of linen purchases, utility costs, timing of repairs and maintenance expenditures, business development, capital spending patterns and changes in corporate tax rates and income tax expenses.

The following table provides certain selected consolidated financial and operating data prepared by management for the preceding eight quarters:

Quarterly Financial Information - Consolidated		2022				2020		
(thousands, except percentages and per share amounts)	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4
Healthcare revenue	42,683	43,523	43,237	41,554	39,227	42,712	43,058	41,981
Hospitality revenue	30,945	27,367	18,197	20,656	22,266	9,963	4,556	8,376
Total revenue	73,628	70,890	61,434	62,210	61,493	52,675	47,614	50,357
Expenses included in EBITDA	62,607	61,207	54,372	53,282	49,896	40,470	37,553	38,630
EBITDA ⁽¹⁾	11,021	9,683	7,062	8,928	11,597	12,205	10,061	11,727
EBITDA as a % of revenue (EBITDA margin)	15.0%	13.7%	11.5%	14.4%	18.9%	23.2%	21.1%	23.3%
Depreciation and amortization	6,466	6,570	6,527	6,628	6,784	6,710	6,740	7,110
Finance expense	1,340	1,001	1,000	800	883	901	865	836
Earnings (loss) before income taxes	3,215	2,112	(465)	1,500	3,930	4,594	2,456	3,781
Income tax expense (recovery)	759	496	(19)	1	1,782	1,183	822	1,646
Net earnings (loss)	2,456	1,616	(446)	1,499	2,148	3,411	1,634	2,135
Net earnings (loss) as a % of revenue"	3.3%	2.3%	-0.7%	2.4%	3.5%	6.5%	3.4%	4.2%
Basic earnings (loss) per share	0.230	0.152	(0.042)	0.141	0.202	0.322	0.154	0.202
Diluted earnings (loss) per share	0.228	0.151	(0.042)	0.140	0.201	0.320	0.153	0.200
Total assets	321,527	329,677	325,041	332,519	330,494	326,157	316,101	323,811
Total long-term financial liabilities	100,408	106,327	99,302	102,617	97,582	100,306	89,343	95,555
Funds provided by operations	11,530	3,838	9,713	7,743	12,543	3,047	8,542	25,023
Long-term debt (excludes lease liabilities)	39,141	45,224	36,615	37,973	38,270	40,696	36,811	40,657
Dividends declared per share	0.300	0.300	0.300	0.300	0.300	0.300	0.300	0.300

⁽¹⁾ EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, finance expense, and depreciation and amortization). See "Terminology".

Quarterly Financial Information – Canadian Division

The following table provides certain selected consolidated financial and operating data prepared by management for the preceding eight quarters:

Quarterly Financial Information - Canadian Division		2022				2020		
(thousands, except percentages and per share amounts)	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4
Healthcare revenue	41,197	41,936	41,687	39,835	37,564	41,107	41,432	40,305
Hospitality revenue	13,870	11,347	7,547	8,211	8,605	3,049	3,270	4,268
Total revenue	55,067	53,283	49,234	48,046	46,169	44,156	44,702	44,573
Expenses included in EBITDA	46,037	45,212	41,715	40,258	36,659	32,734	33,744	32,622
EBITDA ⁽¹⁾	9,030	8,071	7,519	7,788	9,510	11,422	10,958	11,951
EBITDA as a % of revenue (EBITDA margin)	16.4%	15.1%	15.3%	16.2%	20.6%	25.9%	24.5%	26.8%
Net earnings	2,122	1,669	1,429	2,043	2,944	4,460	4,157	4,500
Net earnings as a % of revenue	3.9%	3.1%	2.9%	4.3%	6.4%	10.1%	9.3%	10.1%
Basic earnings per share	0.199	0.157	0.134	0.192	0.277	0.421	0.392	0.426
Diluted earnings per share	0.197	0.156	0.134	0.191	0.275	0.418	0.390	0.422

⁽¹⁾ EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, finance expense (recovery) and depreciation and amortization). See "Terminology".

Quarterly Financial Information – UK Division

The following table provides certain selected consolidated financial and operating data prepared by management for the preceding eight quarters:

Quarterly Financial Information - UK Division (in reporting currency Canadian \$)		2022			2020			
(thousands, except percentages and per share amounts)	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4
Healthcare revenue	1,486	1,587	1,550	1,719	1,663	1,605	1,626	1,676
Hospitality revenue	17,075	16,020	10,650	12,445	13,661	6,914	1,286	4,108
Total revenue	18,561	17,607	12,200	14,164	15,324	8,519	2,912	5,784
Expenses included in EBITDA EBITDA ⁽¹⁾ EBITDA as a % of revenue (EBITDA margin)	16,570	15,995	12,657	13,024	13,237	7,736	3,809	6,008
	1,991	1,612	(457)	1,140	2,087	783	(897)	(224)
	10.7%	9.2%	-3.7%	8.0%	13.6%	9.2%	-30.8%	-3.9%
Net income (loss) Net income (loss) as a % of revenue Basic earnings (loss) per share Diluted earnings (loss) per share	334	(53)	(1,875)	(544)	(796)	(1,049)	(2,523)	(2,365)
	1.8%	-0.3%	-15.4%	-3.8%	-5.2%	-12.3%	-86.6%	-40.9%
	0.031	(0.005)	(0.176)	(0.051)	(0.075)	(0.099)	(0.238)	(0.224)
	0.031	(0.005)	(0.175)	(0.051)	(0.074)	(0.098)	(0.237)	(0.222)

Quarterly Financial Information - UK Division (in local currency Sterling £)		2022			2020			
(thousands, except percentages and per share amounts)	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4
Healthcare revenue Hospitality revenue	987 11,327	1,005 10,153	912 6 , 267	1,011 7,325	959 7 , 877	935 4,028	931 737	974 2,388
Total revenue	12,314	11,158	7,179	8,336	8,836	4,963	1,668	3,362
Expenses included in EBITDA EBITDA ⁽¹⁾ EBITDA as a % of revenue (EBITDA margin)	10,994 1,320 10.7%	10,134 1,024 9.2%	7,448 (269) -3.7%	7,665 671 8.0%	7,633 1,203 13.6%	4,505 458 9.2%	2,181 (513) -30.8%	
Net income (loss) Net income (loss) as a % of revenue Basic earnings (loss) per share	221 1.8% 0.021	(32) -0.3% (0.003)	(1,103) -15.4% (0.104)	-3.9% (0.030)	(458) -5.2% (0.043)	(610) -12.3% (0.058)	(1,444) -86.6% (0.136)	-40.9% (0.130)
Diluted earnings (loss) per share	0.020	(0.003)	(0.103)	(0.030)	(0.043)	(0.057)	(0.135)	(0.129)

⁽¹⁾ EBITDA is defined as revenue less operating expenses (which equates to net earnings before income tax, finance expense (recovery) and depreciation and amortization). See "Terminology".

Revenue, Earnings and EBITDA

As a result of COVID-19 pandemic restrictions being eased, consolidated hospitality revenue for the three months ended September 30, 2022 increased by 39.0% over the comparable 2021 period, and the Corporation saw a 8.8% increase in consolidated healthcare revenue for an overall increase in consolidated revenue of 19.7%. On a year-to-date basis, consolidated revenue increased by 27.3% to \$206.0 million compared to \$161.8 million in the comparative period of 2021. In 2022, approximately 62.9% of K-Bro's consolidated revenue was generated from healthcare institutions, which is lower compared to 77.3% in 2021. This was primarily related to the COVID-19 pandemic's effect on the hospitality segment during the third quarter of 2021.

Consolidated EBITDA in the third quarter of 2022 decreased by \$0.6 million to \$11.0 million compared to \$11.6 million in the comparative period of 2021, and margin decreased by 3.9% to 15.0%. On a year-to-date basis, consolidated EBITDA decreased by \$6.1 million to \$27.8 million compared to \$33.9 million in the comparative period of 2021, and margin decreased by 7.4% to 13.5%. For the quarter, the decrease is primarily related to higher natural gas prices particularly in the UK, the additional labour costs incurred due to temporary inefficiencies from unusually competitive labour markets in certain cities in which we operate, higher delivery costs related to the AHS transition as well as delivery route inefficiencies associated with the incremental hospitality volume. In addition to the items in the quarter, the year to date decrease is also related to repricing of the Corporation's existing business in Edmonton and Calgary with AHS which took effect on August 1, 2021 and lower government assistance received in the Canadian division from \$0.9 million received in 2021 to \$0.0 million in 2022.

Net earnings decreased by \$3.6 million or 49.6% from \$7.2 million in 2021 to \$3.6 million in 2022, and net earnings as a percentage of revenue decreased by 2.6% percentage points to 1.8% in 2022 from 4.4% in 2021. The change in net earnings is primarily related to the flow through items in EBITDA discussed above and higher finance costs related to the revolving credit facility.

Operating Expenses

Wages and benefits in the third quarter of 2022 increased by \$5.8 million to \$29.8 million compared to \$24.0 million in the comparative period of 2021, and as a percentage of revenue increased by 1.4% to 40.5%. On a year-to-date basis, wages and benefits increased by \$22.6 million to \$82.9 million compared to \$60.3 million in the comparative period of 2021, and as a percentage of revenue increased by 3.0% to 40.3%. The increase as a percentage of revenue is primarily related to escalating minimum wage rates, inefficiencies associated with lack of labour workforce availability, the transitioning of the new AHS business, and for the YTD period, a \$0.9 million decrease in government assistance received in the Canadian division.

Linen in the third quarter of 2022 increased by \$0.7 million to \$8.1 million compared to \$7.4 million in the comparative period of 2021, and as a percentage of revenue decreased by 1.1 percentage points to 11.0%. On a year-to-date basis, linen increased by \$2.9 million to \$23.1 million compared to \$20.2 million in the comparative period of 2021, and as a percentage of revenue decreased by 1.3 percentage points to 11.2%. The decrease as a percentage of revenue is primarily related to the changes to the mix of healthcare linen related to COVID-19 and higher hospitality volumes processed compared to the prior year.

Utilities in the third quarter of 2022 increased by \$2.4 million to \$6.1 million compared to \$3.7 million in the comparative period of 2021, and as a percentage of revenue increased by 2.2 percentage points to 8.2%. On a year-to-date basis, utilities increased by \$8.3 million to \$17.7 million compared to \$9.4 million in the comparative period of 2021, and as a percentage of revenue increased by 2.7 percentage points to 8.6%. The increase as a percentage of revenue is primarily related to the higher cost of natural gas and particularly in the UK.

Delivery in the third quarter of 2022 increased by \$3.0 million to \$9.8 million compared to \$6.8 million in the comparative period of 2021, and as a percentage of revenue increased by 2.2 percentage points to 13.3%. On a year-to-date basis, delivery increased by \$10.9 million to \$27.6 million compared to \$16.7 million in the comparative period of 2021, and as a percentage of revenue increased by 3.1 percentage points to 13.4%. The increase as a percentage of revenue is primarily related to rising diesel prices and the costs associated with the new rural AHS business along with delivery route inefficiencies associated with the incremental hospitality volumes processed in the year and quarter.

Occupancy costs in the third quarter of 2022 increased by \$0.3 million to \$1.2 million compared to \$0.9 million in the comparative period of 2021, and as a percentage of revenue increased by 0.1 percentage points to 1.6%. On a year to date basis, occupancy costs increased by \$0.6 million to \$3.4 million compared to \$2.8 million in the comparative period of 2021, and as a percentage of revenue decreased by 0.1 percentage points to 1.6%.

Materials and supplies in the third quarter of 2022 decreased by \$0.1 million to \$2.4 million compared to \$2.5 million in the comparative period of 2021, and as a percentage of revenue decreased by 0.9% to 3.2%. On a year to date basis, materials and supplies increased by \$1.8 million to \$8.0 million compared to \$6.2 million in the comparative period of 2021, and as a percentage of revenue remained constant at 3.8%. The decrease in the quarter is due to timing of purchases for packaging costs.

Repairs and maintenance in the third quarter of 2022 increased by \$0.6 million to \$2.6 million compared to \$2.0 million in the comparative period of 2021, and as a percentage of revenue increased by 0.3 percentage points to 3.5%. On a year-to-date basis, repairs and maintenance increased by \$1.9 million to \$7.3 million compared to \$5.4 million in the comparative period of 2021, and as a percentage of revenue increased by 0.2 percentage points to 3.5%.

Corporate costs in the third quarter of 2022 increased by \$0.2 million to \$2.7 million compared to \$2.5 million in the comparative period of 2021, and as a percentage of revenue decreased by 0.3 percentage points to 3.7%. On a year-to-date basis, corporate costs increased by \$1.4 million to \$8.2 million compared to \$6.8 million in the comparative period of 2021, and as a percentage of revenue decreased by 0.2 percentage points to 4.0%.

Depreciation of property, plant and equipment and amortization of intangible assets represents the expense related to the appropriate matching of the Corporation's long-term assets to the estimated useful life and period of economic benefit of those assets.

Income tax includes current and future income taxes based on taxable income and the temporary timing differences between the tax and accounting bases of assets and liabilities. Income tax reflects the provision on the earnings of the Corporation.

LIQUIDITY AND CAPITAL RESOURCES

During Q3 2022, cash generated by operating activities was \$11.5 million compared to \$12.5 million in Q3 2021. The change in cash from operations is primarily due to the change in working capital items driven mainly from the impact of higher hospitality volumes, and the timing of trade payables and collection of cash receipts from customers as well as procurement of linen and payment of income taxes payable. The Corporation's capital structure includes working capital, a committed revolving credit facility and share capital. We continuously monitor actual and forecast cash flows and monitor the availability on our committed credit facility. Management believes the unutilized balance of \$59.1 million with respect to its revolving credit facility is sufficient for the Corporation's operations in the foreseeable future. However, management intends to continually assess its opportunities to maintain a conservative amount of leverage and balance sheet flexibility in the short and long-term basis in order to ensure that sufficient capital is available for future growth needs.

During the third quarter of 2022, cash used by financing activities was \$11.2 million compared to \$7.4 million used in financing activities in 2021. Financing activities consisted of net repayment of the revolving credit facility, dividends paid to Shareholders and principal elements of lease payments.

During the third quarter of 2022, cash used in investing activities was \$3.1 million compared to \$3.9 million in 2021. Investing activities are primarily related to the purchase of plant equipment.

Contractual Obligations

Payments due under contractual obligations for the next five years and thereafter are as follows:

	Payments due by Period										
(thousands)	Total	Remainder of 2022	2023 to 2024	2025 to 2026	Subsequent						
Long-term debt	\$ 39,141	-	-	39,141	-						
Lease liabilities	\$ 63,281	2,392	16,325	13,688	30,876						
Utility commitments	\$ 27,445	3,238	20,354	3,853	-						
Linen purchase obligations	\$ 6,404	6,404	-	-	-						
Property, plant and equipment commitments	\$ 2,569	2,569	-	-	-						

The lease liabilities are secured by automotive equipment and plants and are more fully described in the Corporation's audited annual consolidated financial statements for the year ended December 31, 2021. The source of funds for these commitments will be from operating cash flow and, if necessary, the undrawn portion of the revolving credit facility.

Financial Position

	Nin Sep	Year Ended December 31,			
(thousands, except percentages)		2022		2021	
Cash and cash equivalents	\$	(1,708)	\$	(1,110)	
Long-term debt (excludes lease liabilities)		39,141		37,973	
Shareholders' equity		175,010		186,401	
Total capital	\$	212,443	\$	223,264	
Debt to total capital (see Terminology for definition)		18.4%		17.0%	

For the period ended September 30, 2022, the Corporation had a debt to total capital of 18.4%, unused revolving credit facility of \$59.1 million and has not incurred any events of default under the terms of its credit facility.

As at September 30, 2022, the Corporation had net working capital of \$30.8 million which was consistent with its working capital position of \$30.3 million at December 31, 2021.

Management believes that K-Bro has the capital resources and liquidity necessary to meet its commitments, support its operations and finance its growth strategies. In addition to K-Bro's ability to generate cash from operations and its revolving credit facility, K-Bro believes it is also able to raise capital through equity issuances in the market or increase its borrowing capacity, if necessary, to provide for capital spending and to sustain its property, plant and equipment.

DIVIDENDS

				20	022		2021						
Fiscal Period	Payment Date	# of Shares outstanding	An	Amount per Total Amount Share (1), (3), (5)		(4) (5) (5)					(2), (4), (6)		
January	February 15	10,719,778	\$	0.10000	\$	1,072	\$	0.10000	\$	1,068			
February	March 15	10,719,778		0.10000		1,072		0.10000		1,068			
March	April 15	10,719,778		0.10000		1,072		0.10000		1,068			
Q1			\$	0.30000	\$	3,216	\$	0.30000	\$	3,203			
April	May 13	10,719,778	\$	0.10000	\$	1,072	\$	0.10000	\$	1,068			
May	June 15	10,775,140		0.10000		1,078		0.10000		1,072			
June	July 15	10,775,140		0.10000		1,078		0.10000		1,072			
Q2			\$	0.30000	\$	3,228	\$	0.30000	\$	3,211			
July	August 15	10,774,180	\$	0.10000	\$	1,077	\$	0.10000	\$	1,072			
August	September 15	10,773,190		0.10000		1,077		0.10000		1,072			
September	October 14	10,773,190		0.10000		1,077		0.10000		1,072			
Q3			\$	0.30000	\$	3,234	\$	0.30000	\$	3,216			
YTD			\$	0.90000	\$	9,678	\$	0.90000	\$	9,630			

⁽¹⁾ The total amount of dividends declared was \$0.10000 per share for a total of \$1,071,881 per month for January - March 2022; when rounded in thousands, \$3,216 of dividends were declared in Q1 2022.

For the three months ended September 30, 2022, the Corporation declared a \$0.300 per Common Share dividend compared to \$0.701 per Common Share of Distributable Cash Flow (see "*Terminology*"). The actual payout ratio was 42.9%.

The Corporation's policy is to pay dividends to Shareholders from its available distributable cash flow while considering requirements for capital expenditures, working capital, growth capital and other reserves considered advisable by the Board of Directors. All such dividends are discretionary. Dividends are declared payable each month in equal amounts to Shareholders on the last business day of each month and are paid by the 15th of the following month.

The Corporation designates all dividends paid or deemed to be paid as Eligible Dividends for purposes of subsection 89(14) of the *Income Tax Act* (Canada), and similar provincial and territorial legislation, unless indicated otherwise.

⁽²⁾ The total amount of dividends declared were \$0.10000 per share for a total of \$1,067,689 per month for January - March 2021; when rounded in thousands, \$3,203 of dividends were declared in Q1 2021.

⁽³⁾ The total amount of dividends declared was \$0.10000 per share for a total of \$1,071,881 for April 2022, \$1,077,514 for May 2022, and \$1,077,514 for June 2022. When rounded in thousands, \$3,228 of dividends were declared in Q2 2022.

⁽⁴⁾ The total amount of dividends declared was \$0.10000 per share for a total of \$1,067,689 for April 2021, \$1,071,881 for May 2021, and \$1,071,881 for June 2021. When rounded in thousands, \$3,211 of dividends were declared in Q2 2021.

⁽⁵⁾ The total amount of dividends declared was \$0.10000 per share for a total of \$1,077,417 for July 2022, \$1,077,318 for August 2022, and \$1,077,318 for September 2022. When rounded in thousands, \$3,233 of dividends were declared in Q2 2022.

⁽⁶⁾ The total amount of dividends declared were \$0.10000 per share for a total of \$1,071,881 per month for July - September 2021; when rounded in thousands, \$3,216 of dividends were declared in Q1 2021.

DISTRIBUTABLE CASH FLOW (see "Terminology")

(all amounts in this section in \$000s except per share amounts and percentages)

The Corporation's source of cash for dividends is distributable cash flow provided by operating activities. Distributable cash flow, reconciled to cash provided by operating activities as calculated under IFRS, is presented as follows:

(thousands, except percentages and per share amounts)	2022				2021							2020			
		Q3		Q2	Q1		Q4		Q3		Q2		Q1		Q4
Cash provided by operating activities	\$	11,530	\$	3,838	\$ 9,713	\$	7,743	\$	12,543	\$	3,047	\$	8,542	\$	25,023
Deduct (add):															
Net changes in non-cash working capital items ⁽¹⁾		1,204		(4,929)	3,098		(1,358)		1,978		(7,022)		692		16,111
Share-based compensation expense		438		428	512		417		486		439		506		410
Maintenance capital expenditures ⁽²⁾		520		1,078	690		281		426		275		112		(11)
Principal elements of lease payments		1,834		1,821	1,834		1,808		1,765		1,742		1,852		1,627
Distributable cash flow	\$	7,534	\$	5,440	\$ 3,579	\$	6,595	\$	7,888	\$	7,613	\$	5,380	\$	6,886
Dividends declared		3,234		3,228	3,216		3,216		3,216		3,211		3,203		3,203
Dividends declared per share		0.300		0.300	0.300		0.300		0.300		0.300		0.300		0.300
Payout ratio ⁽³⁾		42.9%		59.3%	89.9%		48.8%		40.8%		42.2%		59.5%		46.5%
Weighted average shares outstanding during the period, basic		10,659		10,650	10,641		10,622		10,611		10,603		10,597		10,575
Weighted average shares outstanding during the period, diluted		10,750		10,716	10,703		10,701		10,700		10,673		10,663		10,658
Trailing-twelve months ("TTM")															
Distributable cash flow		23,148		23,502	25,675		27,476		27,767		30,929		30,575		31,271
Dividends		12,894		12,875	12,859		12,846		12,833		12,820		12,805		12,783
Payout ratio ⁽³⁾		55.7%		54.8%	50.1%		46.8%		46.2%		41.4%		41.9%		40.9%

⁽¹⁾ Net changes in non-cash working capital is excluded from the calculation as management believes it would introduce significant cash flow variability and affect underlying cash flow from operating activities. Significant variability can be caused by such things as the timing of receipts (which individually are large because of the nature of K-Bro's customer base and timing may vary due to the timing of customer approval, vacations of customer personnel, etc.) and the timing of disbursements (such as the payment of large volume rebates done once annually). As well, large increases in working capital are generally required when contracts with new customers are signed as linen is purchased and accounts receivable increase. Management feels that this amount should be excluded from the distributable cash flow calculation.

⁽²⁾ Maintenance capital expenditures include costs required to maintain or replace assets which do not have a discrete return on investment.

⁽³⁾ The ratio of dividends paid compared to distributable cash flow is periodically reviewed by the Board of Directors to take into account the current and prospective performance of the business and other items considered to be prudent. Payout ratio is calculated on the dividends declared divided by the distributable cash flow.

OUTSTANDING SHARES

As at September 30, and November 9, 2022, the Corporation had 10,773,190 Common Shares outstanding. Basic and diluted weighted average number of Common Shares outstanding for the three months ended September 30, 2022 were 10,659,322 and 10,750,836, respectively (10,611,024 and 10,699,841, respectively, for the comparative 2021 interim periods).

In accordance with the Corporation's Long Term Incentive ("LTI") plan and in conjunction with the performance of the Corporation in the 2021 fiscal year, on April 14, 2022 the Compensation, Nominating and Corporate Governance Committee approved LTI compensation of \$1.7 million (2021 – \$1.8 million) to be paid as Common Shares issued from treasury. As at September 30, 2022, the value of the Common Shares held by the LTI custodian was \$3.7 million (December 31, 2021 – \$2.7 million) which was comprised of 115,804 in unvested Common Shares (December 31, 2021 – 78,632) with a nil aggregate cost (December 31, 2021 – \$nil).

As at November 9, 2022 there were 10,773,190 Common Shares issued and outstanding including 115,804 Common Shares issued but held as unvested treasury shares.

RELATED PARTY TRANSACTIONS

The Corporation incurred expenses in the normal course of business for advisory consulting services provided by Mr. Matthew Hills, a member of the Board of Directors. The amounts charged are recorded at their exchange amounts and are on arm's length terms. For the three month period ended September 30, 2022, the Corporation incurred fees totaling \$34.5 compared to \$34.5 for the same period of fiscal 2021.

CRITICAL ACCOUNTING ESTIMATES

The preparation of the financial statements, in conformity with IFRS, requires K-Bro to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period. Management regularly evaluates these estimates and assumptions which are based on past experience and other factors that are deemed reasonable under the circumstances. This involves varying degrees of judgment and uncertainty and, therefore, amounts currently reported in the financial statements could differ in the future. Further to those areas discussed in the Corporation's 2021 audited financial statements and annual MD&A, determining the lease term and incremental borrowing rates under IFRS 16 requires critical judgments as well as assumptions that have been incorporated into any asset impairment testing models.

COVID-19 Risk and Geopolitical Stability

The ongoing COVID-19 pandemic has caused world governments to institute travel restrictions both in and out of and within Canada and the UK, which has had, and is expected to continue to have an adverse impact on the Corporation's hospitality business. While government-imposed restrictions eased significantly over the course of 2022, and vaccination rates continued to rise, the uncertainty regarding the ongoing COVID-19 pandemic remains a threat to the continued recovery in the Corporation's hospitality business. The COVID-19 pandemic has also contributed to unusually competitive labour markets, causing inefficiencies in attracting, training and retaining employees. While the Corporation anticipates labour markets will stabilize, the timing remains uncertain.

In addition to this, certain geopolitical events and other factors have resulted in rising and unstable commodity costs for key inputs such as natural gas, electricity and diesel. In the event these cost increases exceed price increase mechanisms this could have an adverse effect on our business prospects and results

of operations.

The Corporation's Credit Facility is subject to floating interest rates and, therefore, is subject to fluctuations in interest rates which are beyond the Corporation's control. Increases in interest rates, both domestically and internationally, could negatively affect the Corporation's cost of financing its operations and investments.

The duration and full financial effects of the COVID-19 pandemic, geopolitical events and rising interest rates, continue to be uncertain at this time. The Corporation is managing ongoing risks through the Corporation's business continuity plan and other mitigating measures. Any estimate of the length and severity of these developments is therefore subject to significant uncertainty.

Uncertainty about judgments, estimates and assumptions made by management during the preparation of the Corporation's consolidated financial statements related to potential impacts of the COVID-19 pandemic, geopolitical events and rising interest rates on revenue, expenses, assets, liabilities, and note disclosures could result in a material adjustment to the carrying value of the asset or liability affected.

TERMINOLOGY

EBITDA

K-Bro reports EBITDA (Earnings before interest, taxes, depreciation and amortization) as a key measure used by management to evaluate performance. EBITDA is utilized to measure compliance with debt covenants and to make decisions related to dividends to Shareholders. We believe EBITDA assists investors to assess our performance on a consistent basis as it is an indication of our capacity to generate income from operations before taking into account management's financing decisions and costs of consuming tangible and intangible capital assets, which vary according to their vintage, technological currency and management's estimate of their useful life. Accordingly, EBITDA comprises revenues less operating costs before financing costs, capital asset and intangible asset amortization, and income taxes.

EBITDA is a sub-total presented within the statement of earnings in accordance with the amendments made to IAS 1 which became effective January 1, 2016. EBITDA is not considered an alternative to net earnings in measuring K-Bro's performance. EBITDA should not be used as an exclusive measure of cash flow since it does not account for the impact of working capital changes, capital expenditures, debt changes and other sources and uses of cash, which are disclosed in the consolidated statements of cash flows.

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	Septer			September 30,					
(thousands)	2022		2021		2022		2021		
Net earnings	\$ 2,456	\$	2,148	\$	3,626	\$	7,193		
Add:									
Income tax expense	759		1,782		1,236		3,787		
Finance expense	1,340		883		3,341		2,649		
Depreciation of property, plant and equipment	5,854		5,927		17,646		17,667		
Amortization of intangible assets	612		857		1,917		2,567		
EBITDA	\$ 11,021	\$	11,597	\$	27,766	\$	33,863		

Non-GAAP Measures

Distributable Cash Flow

Distributable cash flow is a measure used by management to evaluate the Corporation's performance. While the closest IFRS measure is cash provided by operating activities, distributable cash flow is considered relevant because it provides an indication of how much cash generated by operations is available after capital expenditures. It should be noted that although we consider this measure to be distributable cash flow, financial and non-financial covenants in our credit facilities and dealer agreements may restrict cash from being available for dividends, re-investment in the Corporation, potential acquisitions, or other purposes. Investors should be cautioned that distributable cash flow may not actually be available for growth or distribution from the Corporation. Management refers to "Distributable cash flow" as to cash provided by (used in) operating activities with the addition of net changes in non-cash working capital items, less share-based compensation, maintenance capital expenditures and principal elements of lease payments.

Payout Ratio

"Payout ratio" is defined by management as the actual cash dividend divided by distributable cash. This is a key measure used by investors to value K-Bro, assess its performance and provide an indication of the sustainability of dividends. The payout ratio depends on the distributable cash and the Corporation's dividend policy.

Debt to Total Capital

"Debt to total capital" is defined by management as the total long-term debt (excludes lease liabilities) divided by the Corporation's total capital. This is a measure used by investors to assess the Corporation's financial structure.

Distributable cash flow, payout ratio, debt to total capital adjusted EBITDA, adjusted net earnings, and adjusted net earnings per share are not calculations based on IFRS and are not considered an alternative to IFRS measures in measuring K-Bro's performance. Distributable cash Flow, payout ratio, adjusted EBITDA, adjusted net earnings, and adjusted net earnings per share do not have standardized meanings in IFRS and are therefore not likely to be comparable with similar measures used by other issuers.

Off Balance Sheet Arrangements

As at September 30, 2022, the Corporation has not entered into any off balance sheet arrangements.

NEW ACCOUNTING PRONOUNCEMENTS ADOPTED

The Corporation adopted the following accounting standards and amendments that were effective for our interim and annual consolidated financial statements commencing January 1, 2022. These changes did not have a material impact on our financial results and are not expected to have a material impact in the future.

- Amendments to IFRS 3, Business Combinations Updating a Reference to the Conceptual Framework, to clarify that an acquirer does not recognize contingent assets acquired in a business combination.
- Amendments to IAS 37, Provisions, Contingent Liabilities and Contingent Assets Onerous Contracts, specifying costs an entity should include in determining the "cost of fulfilling" a potential onerous contract.
- · Amendments to IAS 16, Property, Plant and Equipment: Proceeds before intended use,

prohibiting reducing the cost of property, plant and equipment by proceeds while bringing an asset to capable operations.

RECENT ACCOUNTING PRONOUNCEMENTS

New standards, interpretations, or amendments that have been issued, or are not yet effective, have not been further described or early adopted, where no material impact is expected on the Corporation's consolidated financial statements.

The IASB has issued the following new standard and amendments to existing standards that will become effective in future years.

- Amendments to IAS 1, Presentation of Financial Statements Disclosure of Accounting Policies, requiring entities to disclose material, instead of significant, accounting policy information.
- Amendments to IAS 1, Presentation of Financial Statements Classification of Liabilities as Current or Noncurrent, clarifying requirements for the classification of liabilities as non-current.
- Amendments to IAS 8, Accounting Policies Changes in Accounting Estimates and Errors, clarifying the definition of "accounting policies" and "accounting estimates".
- Amendments to IAS 12, Deferred Tax related to Assets and Liabilities arising from a Single Transaction, that clarify how companies account for deferred tax on transactions such as leases and decommissioning obligations. The amendments are effective for annual periods beginning on or after January 1, 2023.

The Corporation has not adopted any standard, interpretation or amendment that has been issued but is not yet effective and no material impact is expected on the Corporation's consolidated financial statements. The Corporation will continue to assess the impacts, if any, the amendments to existing standards will have on our consolidated financial statements, but we currently do not expect any material impacts.

CRITICAL RISKS AND UNCERTAINTIES

As at September 30, 2022 there are no material changes in the Corporation's risks or risk management activities since December 31, 2021, other than in respect of the impact of the COVID-19 pandemic which is discussed in detail in this MD&A and accompanying unaudited consolidated interim financial statements. The Corporation's results of operations, business prospects, financial condition, cash dividends to Shareholders and the trading price of the Common Shares are subject to a number of risks. These risk factors include: dependence on long-term contracts and the associated renewal risk thereof; the effects of market volatility and uncertainty; potential future tax changes; the competitive environment; our ability to acquire and successfully integrate and operate additional businesses; utility costs; the labour markets; the fact that our credit facility imposes numerous covenants and encumbers assets; and environmental matters.

For a discussion of these risks and other risks associated with an investment in Common Shares, see "Risk Factors – Risks Related to K-Bro and the Laundry and Linen Industry" detailed in the Corporation's Annual Information Form that is available at www.sedar.com.

CONTROLS AND PROCEDURES

In order to ensure that information with regard to reports filed or submitted under securities legislation present fairly in all material respects the financial information of K-Bro, management, including the President and Chief Executive Officer ("CEO") and the Chief Financial Officer ("CFO"), are responsible for

establishing and maintaining disclosure controls and procedures, as well as internal control over financial reporting.

Disclosure Controls and Procedures

The Corporation has established disclosure controls and procedures to ensure that information disclosed in this MD&A and the related financial statements of K-Bro was properly recorded, processed, summarized and reported to the Board of Directors and the Audit Committee.

Internal Controls over Financial Reporting

There were no changes in internal controls over financial reporting ("ICFR") during the three month period ended September 30, 2022 that materially affected, or are reasonably likely to materially affect, the Corporation's ICFR.

The Corporation's CEO and CFO have determined that there is not a material weakness in the design of disclosure controls and procedures and internal controls over financial reporting which existed as at September 30, 2022.

A discussion of the internal controls over financial reporting can be found under the MD&A that accompany the audited consolidated financial statements for the year ended December 31, 2021.

A control system, no matter how well conceived and operated, can provide only reasonable, and not absolute, assurance that the objectives of the control system are met. As a result of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues, including instance of fraud, if any, have been detected. These inherent limitations include, amongst other items: (i) that managements' assumptions and judgments could ultimately prove to be incorrect under varying conditions and circumstances; or, (ii) the impact of isolated errors.

Additionally, controls may be circumvented by the unauthorized acts of individuals, by collusion of two or more people, or by management override. The design of any system of controls is also based, in part, upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential (future) conditions.

Additional information regarding K-Bro including required securities filings are available on our website at www.k-brolinen.com and on the Canadian Securities Administrators' website at www.sedar.com; the System for Electronic Document Analysis and Retrieval ("SEDAR").

Vous pouvez obtenir des renseignements supplémentaires sur la Société, y compris les documents déposés auprès des autorités de réglementation, sur notre site Web, au www.k-brolinen.com et sur le site Web des autorités canadiennes en valeurs mobilières au www.sedar.com, le site Web du Système électronique de données, d'analyse et de recherche (« SEDAR »).